# PARKING ADVISORY COMMITTEE MEETING MINUTES APRIL 21, 2015 MEETING

I. Meeting Called to Order at 6:05 PM by Director Substituting for Chair and Vice Chair; City Hall Parking Services Office;

#### **Present Committee Members:**

Welles Guilmartin-Chair, Robert Santangelo, Marc Levin, Peter Harding, Marie Kalita Leary, Sandra Russo Driska

#### **Others Present**

Geen Thazhampallath-Parking Director, 2 Owners of EG Salon Adjacent Melilli Plaza.

#### Approval of Meeting Minutes-none

## II. Public Session for Agenda Items

Georgie and Ellie of EG salon spoke to their concerns and feed back regarding the parking lot at Melilli and the new system. They were happy that on our agenda that very night were changes that directly addressed their concerns. They shared that they frequently hear the machine near their store has trouble accepting bills. They also felt that we should restrict to singles so as not to create anger over no change given. Also they felt we should do away with or reduce the free spaces as they create confusion. The director and committee suspended rules and discussed these ideas that were already on the agenda.

## III. Chairmen's and Director's Reports -

- a. Communications: Director shared 4 main points of commentary and feedback from users and public about the new system 1) signage changes necessary, 2) in ability to get change 3) desire for mobile app to bypass kiosk altogether 4) desire to reinvent or deal with confusion around 1 hour free areas.
- b. Summary Reports: none
- c. Budget Reports:
  - i. none
- d. **Vendor Relations:** No issues, Director will call the vendor re machine alerts and bill reading issues spoke of at meeting
- e. Government or Community Relations: None
- IV. Old Business: Director updated on status of Pedestrian & Board St Lots Reconnection Working w/ Legal, Construction Easements. Director also updated committee on Park Mobile. Contract signed by mayor target implementation July 1 potentially early as mid June.

## V. New Business:

- a. Committee reviewed the ordinance changes proposed and supported 5-0 the following:
  - i. Removing all 1 hour free language
  - ii. Adding 30 min grace period for lots after purchase of metered time in lots (all patrons must now go to kiosks)
  - iii. Changing signage as necessary

iv. Change rates to \$1.00 to cover increased charges for banking and credit card processing. Director shared that 70% of customers are now using plastic payment forms not cash or coin thus fees are higher. Almost \$.25cents on each dollar in fees.

VI. Adjournment: 6:25PM;